CHC52021

DIPLOMA OF

COMMUNITY SERVICES

07 3106 3859

admin@equinoxcollege.com.au

www.equinoxcollege.com.au

AT EQUINOX COLLEGE WE ARE INTERESTED IN LEARNING ABOUT YOUR MOTIVATION, YOUR GOALS AND SUPPORTING YOU TO REALISE YOUR CAREER DREAMS,

Zac Hitchcock
Director
Equinox College

ABOUT THIS QUALIFICATION

ENTRY REQUIREMENTS

We recommend that you:

- have completed a minimum of an AQF level III certificate.
- are over the age of 18 before enrolling, as the placement and employment outcomes are limited for students under 18 years.
- Are currently employed in the community services sector

This qualification reflects the role of community services workers involved in the delivery, management and coordination of person-centred services to individuals, groups, and communities.

At this level, workers have specialised skills in community services and work autonomously within their scope of practice under broad directions from senior management.

Workers support people to make change in their lives to improve personal and social wellbeing and may also have responsibility for the supervision of other workers and volunteers. They may also undertake case management and program coordination.

To achieve this qualification, the candidate must have completed at least 200 hours of work as detailed in the Assessment Requirements of units of competency.

OUR PROGRAM

COURSE DELIVERY 🖥 ONLINE

This program is available: Online and Recognised Prior Learning (RPL).

Our online program is delivered over 18 months, where you will have regular check-ins with your trainer to discuss the topic and assessment requirements. A high level of self-directed learning is required by students.

You will be required to demonstrate the practical assessment requirements in your workplace, via video or physical evidence.

CAREER OUTCOMES

SUPPORT COORDINATOR

A Support Coordinator in the NDIS assists participants in developing and managing their plans, connecting with services, and adjusting support as needs change. They play a key role in monitoring service effectiveness, resolving crises, and empowering participants to make decisions, enhancing their independence and quality of life.

COMMUNITY SERVICES MANAGER

A Community Services Manager in oversees service delivery, ensures compliance with standards, leads teams, engages with participants for plan development, liaises with stakeholders, and manages budgets.

AREAS OF EMPLOYMENT

GOVERNMENT AGENCIES
Working in local, state, or federal government departments that focus on disability services and policy implementation.

NON-PROFIT ORGANISATIONS
Engaging with charities and NGOs that provide support and advocacy for people with disabilities.

PRIVATE DISABILITY SERVICES
Roles in private companies that specialize in disability services, or in firms as part of their diversity and inclusion initiatives.

VOCATIONAL EDUCATION
Provide training and assessment services to those wishing to enter the sector.

CONSULTANCY AND ADVISORY ROLES
Providing expert advice and consultancy services in the field of disability services management.

WHAT YOU WILL STUDY

FURTHER LEARNING PATHWAYS

This qualification may be a good introductory qualification for people looking to move into further training, such as:

- Advanced Diploma of Community Sector Management
- Bachelor of Community Services

At Equinox College, on completion of your studies, you will receive a nationally accredited qualification in:

CHC52021 Diploma of Community Services

There are 20 units of competency to complete:

- 12 core units
- 8 elective units,

We have chosen eight (8) elective units which may which serve as assisting with the decision of career pathway or further study opportunities. Speak to our Course Advisor for more information.

UNITS IN THIS QUALIFICATION

CORE UNITS

CHCCCS004	ASSESS CO-EXISTING NEEDS
CHCCCS007	DEVELOP AND IMPLEMENT SERVICE PROGRAMS
CHCCCS019	RECOGNISE AND RESPOND TO CRISIS SITUATIONS
CHCCSM013	FACILITATE AND REVIEW CASE MANAGEMENT
CHCDEV005	ANALYSE IMPACTS OF SOCIOLOGICAL FACTORS ON PEOPLE IN COMMUNITY WORK AND SERVICES
CHCDFV001	RECOGNISE AND RESPOND APPROPRIATELY TO DOMESTIC AND FAMILY VIOLENCE
CHCDIV001	WORK WITH DIVERSE PEOPLE
CHCDIV002	PROMOTE ABORIGINAL AND/OR TORRES STRAIT ISLANDER CULTURAL SAFETY
CHCLEG003	MANAGE LEGAL AND ETHICAL COMPLIANCE
CHCMGT005	FACILITATE WORKPLACE DEBRIEFING AND SUPPORT PROCESSES
CHCPRP003	REFLECT ON AND IMPROVE OWN PROFESSIONAL PRACTICE
HLTWHS003	MAINTAIN WORK HEALTH AND SAFETY

ELECTIVE UNITS

CHCCOM003	DEVELOP WORKPLACE COMMUNICATION STRATEGIES
CHCDIV003	MANAGE AND PROMOTE DIVERSITY
CHCMHS001	WORK WITH PEOPLE WITH MENTAL HEALTH ISSUES
CHCPRP001	DEVELOP AND MAINTAIN NETWORKS AND COLLABORATIVE PARTNERSHIPS
CHCMGT001	DEVELOP, IMPLEMENT AND REVIEW QUALITY FRAMEWORK
CHCCCS003	INCREASE THE SAFETY OF INDIVIDUALS AT RISK OF SUICIDE
CHCDIS017	FACILITATE COMMUNITY PARTICIPATION AND SOCIAL INCLUSION
CHCMHS011	ASSESS AND PROMOTE SOCIAL, EMOTIONAL, AND PHYSICAL WELLBEING

COURSE FEES

FUNDED PROGRAMS

Career Boost funding is available in QLD from July 1st 2025 (subject to eligibility)

Eligible Students must meet the following criteria:

i.   Aged 15 years or older;
ii.   Not be a school student;
iii.   Be a permanent Queensland resident;
iv.   Be an Australian citizen, or Australian permanent resident (includes humanitarian entrant), or a temporary resident with the right visa and work permits on the pathway to permanent residency, or a New Zealand citizen;
v.   Not already have a Certificate IV or higher qualification (including tertiary qualification) completed within the last 10 years (qualifications started as a school student, and foundation skills qualifications, do not count).
vi.   Not be enrolled in any other qualification, whether funded or unfunded, except for foundation skills qualifications.
vii.   Student must be an existing worker in the community services and Health industry, which includes parents and unpaid carers of NDIS participants

Our co-contribution fees are:

-   **$300 concession** ($15 per unit)
-   **$400 non-concession** ($20 per unit)

This includes:

-   All course materials, tuition, work placement and support services are included in the total course cost

SELF-FUNDED PROGRAMS

Our fee for service fees for this program are:

-   **$5,500 (online)**
-   **$2,200 (RPL)**

This also includes:

-   All course materials, tuition, work placement and support services are included in the total course cost

We have payment plans available upon application.

IT REQUIREMENTS

YOU WILL NEED ACCESS TO:

[AT MINIMUM]

- Basic computer skills
- Knowledge of common computing terms and word processing
- Proficiency with web browser software including navigating the internet
- Sending/receiving emails with attachments
- Meet technology requirements

TECHNOLOGY REQUIREMENTS

Operating system
- Recommended: Windows 10, MacOS Big Sur, iPad OS 14

Internet speed
- Use a broadband connection through USB wireless modem, ADSL2+, T1/T2, fibre optic or cable with the speed:
    - Viewing lecture recordings or conferencing - at least 5MB/sec
    - Viewing images and webpages - at least 2MB/sec

Internet browsers
- Compatible browsers include:
- Google Chrome 8x or later (recommended for optimal compatibility, this has been thoroughly tested on Windows)
- Safari 14 or later (recommended for optimal compatibility, this has been thoroughly tested on Mac)

Note that add-ons and toolbars can affect any browser's performance.

If you have any difficulty accessing Equinox College Moodle, check that you are using one of the supported browsers above before you contact external support.

Settings
- We recommend that the following be enabled:
    - Cookies
    - Popups (in both internet browser and security software)
    - JavaScript

Resource viewing
- We recommend that you use the latest version of Adobe Acrobat Reader.
    - To view all the resources uploaded to Moodle, you will probably need to have Microsoft Office (Word, Excel, PowerPoint) or an equivalent (e.g. Open Office, Viewer) installed.

Security
- With all firewalls, ensure that you enable uploading of files.